

May, 2022

IMPORTANT NOTICE

Inspection of the Electrical Facilities and Interruption to Power Supply in the Hotel.

Dear Valued Customers,

We would like to take this opportunity to thank you for your continued patronage of the ANA InterContinental Beppu Resort & SPA. We are required to conduct a statutory inspection of the electrical facilities within the hotel, which will unfortunately result in an interruption to the power supply of the entire building. This inspection is required by law to maintain our safety standards, therefore we ask for your understanding and cooperation. Our sincere apologies for any inconvenience this may cause. Please be assured that we will do our utmost to make your stay with us during this time as pleasant as possible.

◆ **Hours of the Power Interruption:** Thursday -9th of June, 2022 0:30 AM to 5:00 AM

(for staying guest on 8th June)

◆ **Affected Facilities (not functioning during the interruption)**

- All electric equipment will stop operating (such as elevators, lights, automatic sliding doors, air conditioner, Internet, TV, wall socket, water, hot water, Onsen, refrigerator, telephone and Wake-Up alarms)
- Toilets can be flushed only for 1 or 2 times
- Staff will be allocated in each floor.
- Staff will escort you when going out from the hotel or coming back to the hotel.
- Portable torch is placed in each guest room.

◆ **Changes to Business Hours resulting from the Interruption**

- In Room Dining: from 12:00 AM to 6:00 AM, No orders will be taken during this time.

All guestrooms are equipped with a flashlight in the closet for your use. Hotel staff will be on standby on each floor.

In case of emergency, please contact floor staff.

ANA InterContinental Beppu Resort&SPA

General Manager

Mari Takara